

## PRODUCT/SERVICE

Federal Government agencies ship a wide-ranging mix of materials via Express and Ground Delivery Services. Types of materials that may be shipped include, but are not limited to, the following:

- Extremely Urgent Letters
- Small packages
- Heavyweight items

Domestic delivery services are defined as all time- and day-definite delivery for both air and ground nationwide shipments of extremely urgent letters, small packages, and heavyweight items, including available accessorial services. Nationwide shipments include the Continental United States, Alaska, Hawaii, U.S. Virgin Islands and the Commonwealth of Puerto Rico.

Delivery service categories include Express Small Package, Express Heavyweight and Ground Small Package, as defined below:

### *1. Express Small Package Delivery*

Extremely urgent letter and small package shipments with Next Day, Two Day, or Three Day Express delivery requirements. The shipper selects the type of delivery service needed based on the day of delivery the shipment will be delivered.

- For Express Small Package Delivery, any one unpalletized package or shipment piece contained in the consignment must NOT exceed 150 pounds, 108 inches in length, or 165 inches in length plus girth (Girth = 2W + 2H).
- For Hundredweight Delivery, multiple packages must be traveling to the same destination on the same day with a total combined weight in excess of 100 pounds, if offered commercially.
  - The lower total shipment rate between hundredweight or individual packages shall automatically apply, if offered commercially.

### *2. Express Heavyweight Delivery*

Single and multi-package shipments with at least one piece weighing greater than 150 pounds with Next Day, Two Day, or Three Day Express delivery requirements. The shipper selects the type of delivery service needed based on the day of delivery the shipment will be delivered. Express Heavyweight shipments may or may not be palletized.

### *3. Ground Small Package Delivery*

Small package shipments receiving delivery based upon origin/destination ZIP Code distances.

- For Ground Small Package Delivery, any one unpalletized package or shipment piece contained in the consignment must NOT exceed 150 pounds, 108 inches in length, or 165 inches in length plus girth (Girth = 2W + 2H).
- For Hundredweight Delivery, multiple packages must be traveling to the same destination on the same day with a total combined weight in excess of 200 pounds
  - The lower total shipment rate between hundredweight or individual packages shall automatically apply.

- Express next day delivery
- Express two day delivery
- Express three day delivery
- Ground delivery (commercial and residential)
- Hundredweight/multi-package delivery
- Heavyweight/multi-package delivery (packages over 150lbs)
- Customized urgent delivery services
- Return of undeliverable/ refused packages
- Return package services
- Accessorial services (e.g., address correction, increased liability coverage, etc.)
- Value added services